



QazETA®

User Guide for the QazETA Mobile Application
SuperApp QazETA

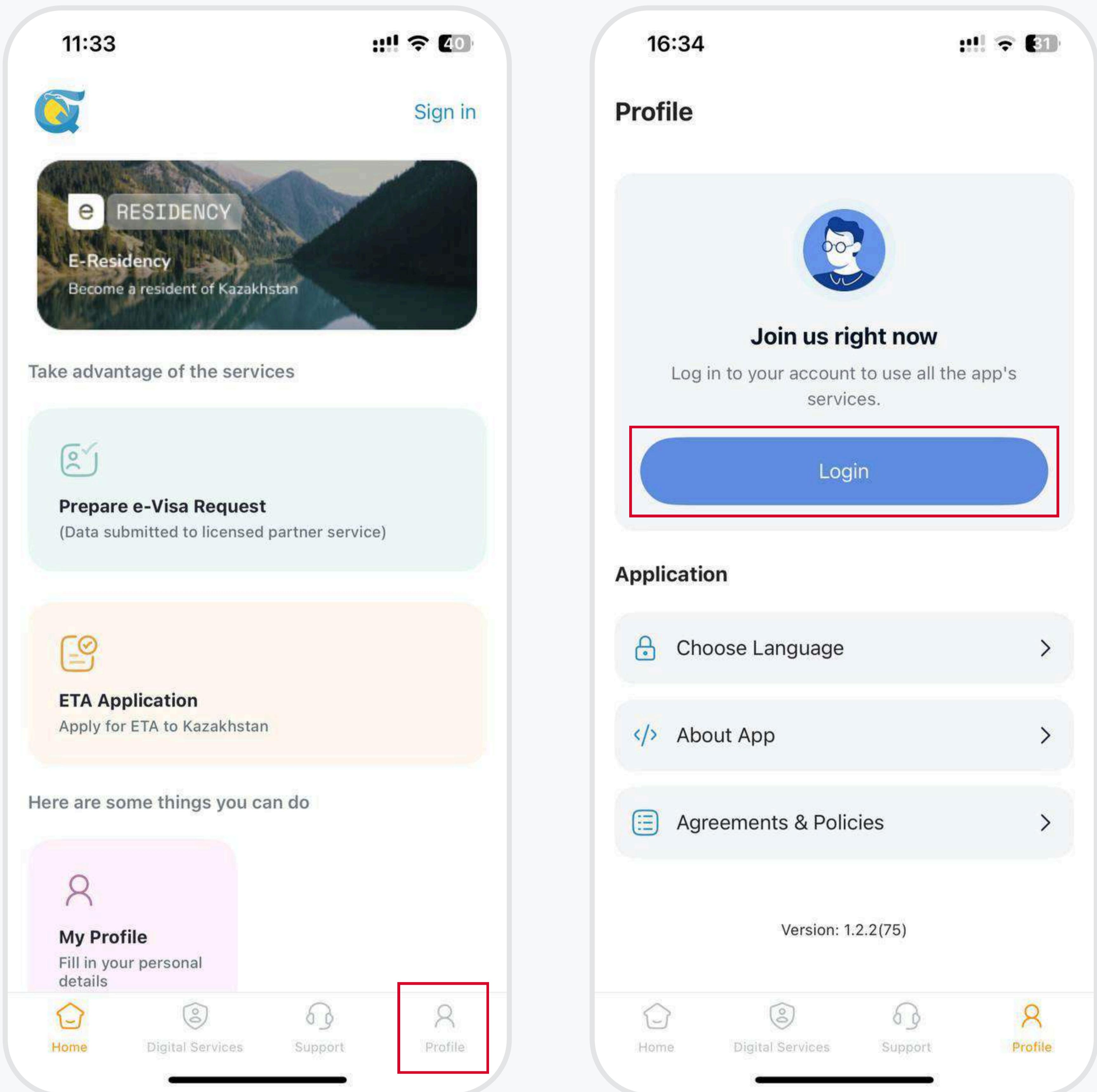


1. Table of Contents

1. Table of Contents	1
My Profile	2
2.1. User Login	2
2.2. User Registration	4
3. Service Acquisition	6
3.1. Obtaining an “Electronic Travel Authorization (ETA)”	6
3.2. Obtaining an “Electronic Visa (E-Visa)”	11
3.3. Obtaining a “Border Crossing Certificate”	15

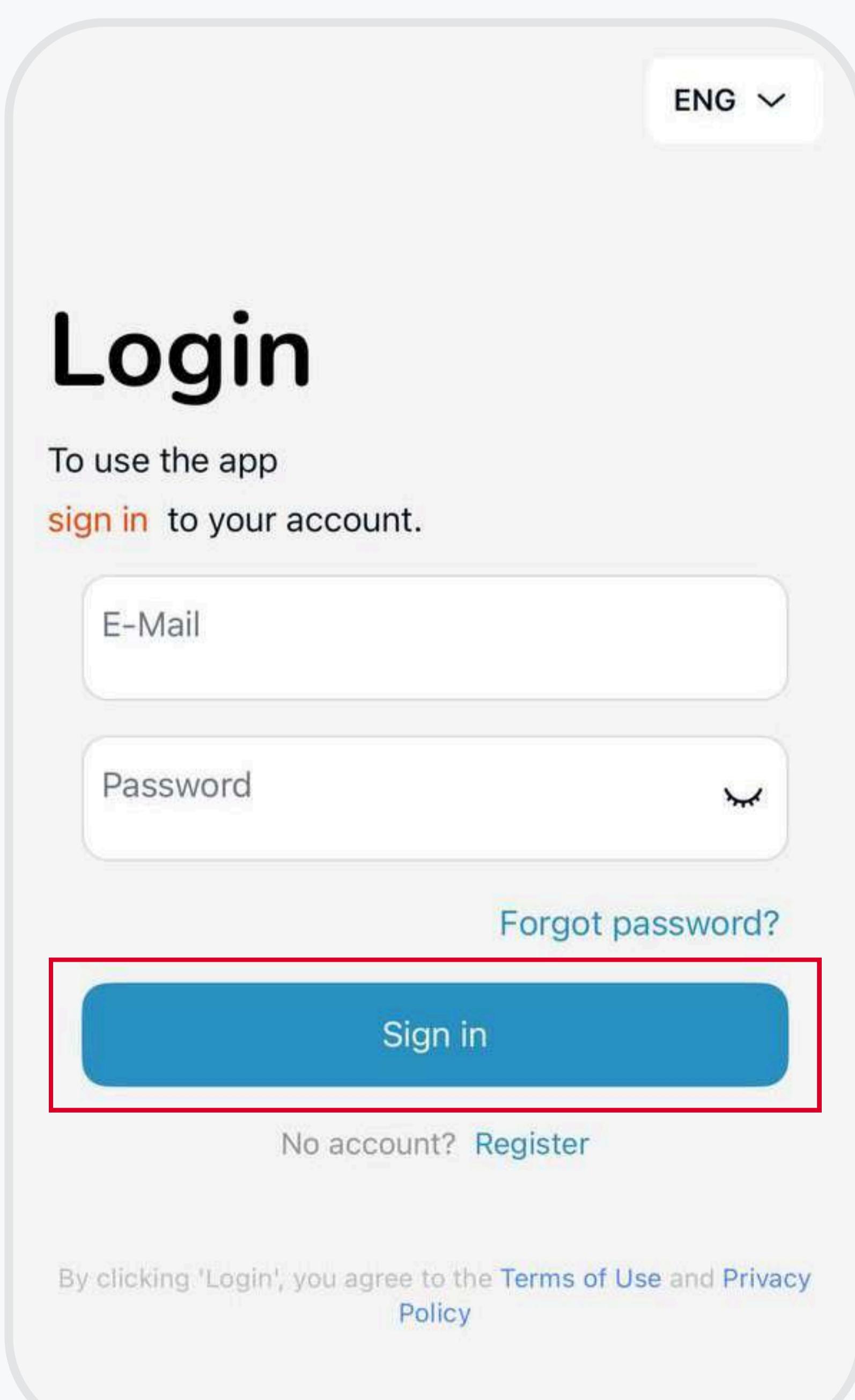


2. My Profile



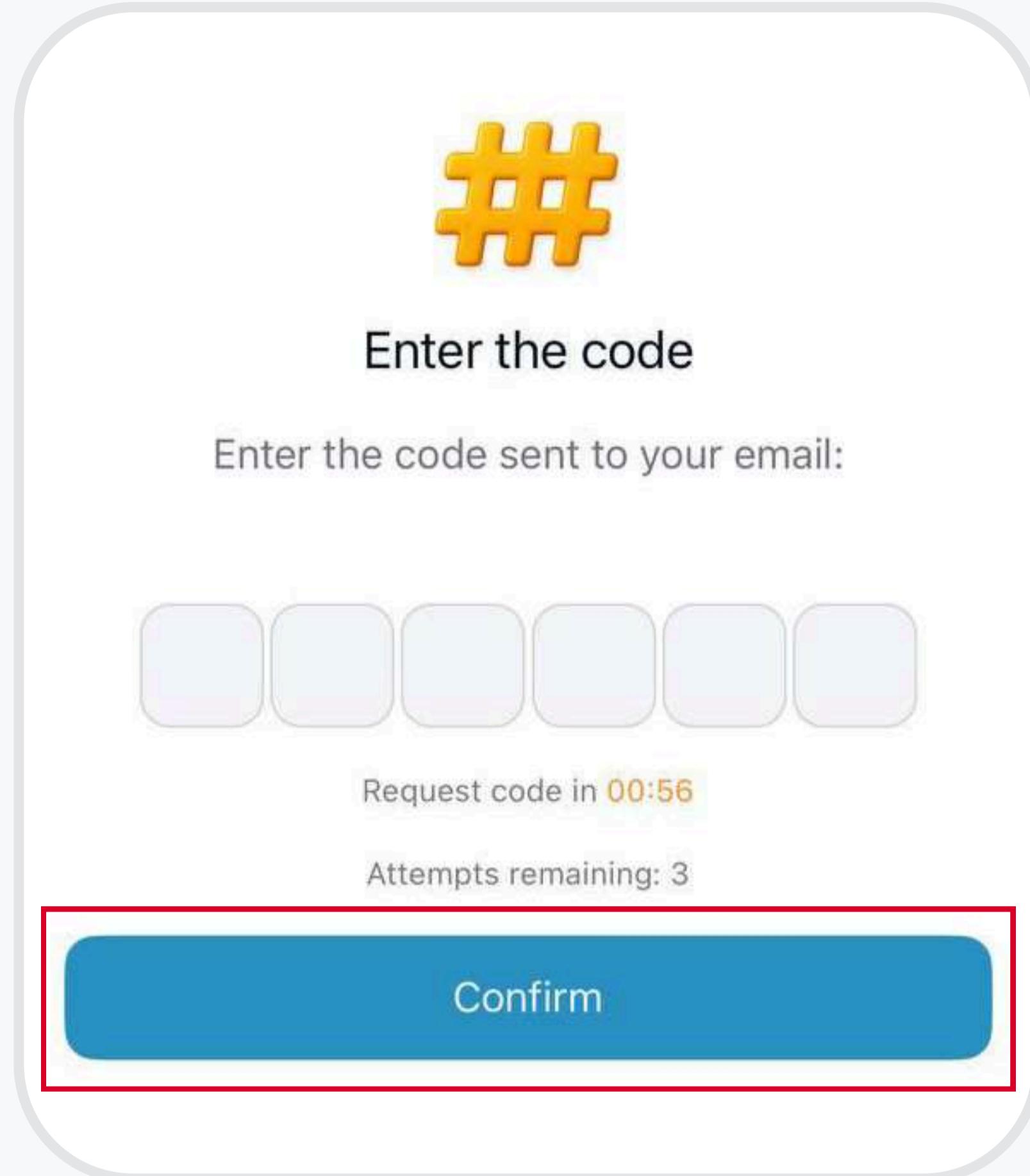
2.1. User Login

Step 1. Enter your login and password, then tap “**Sign in**”.

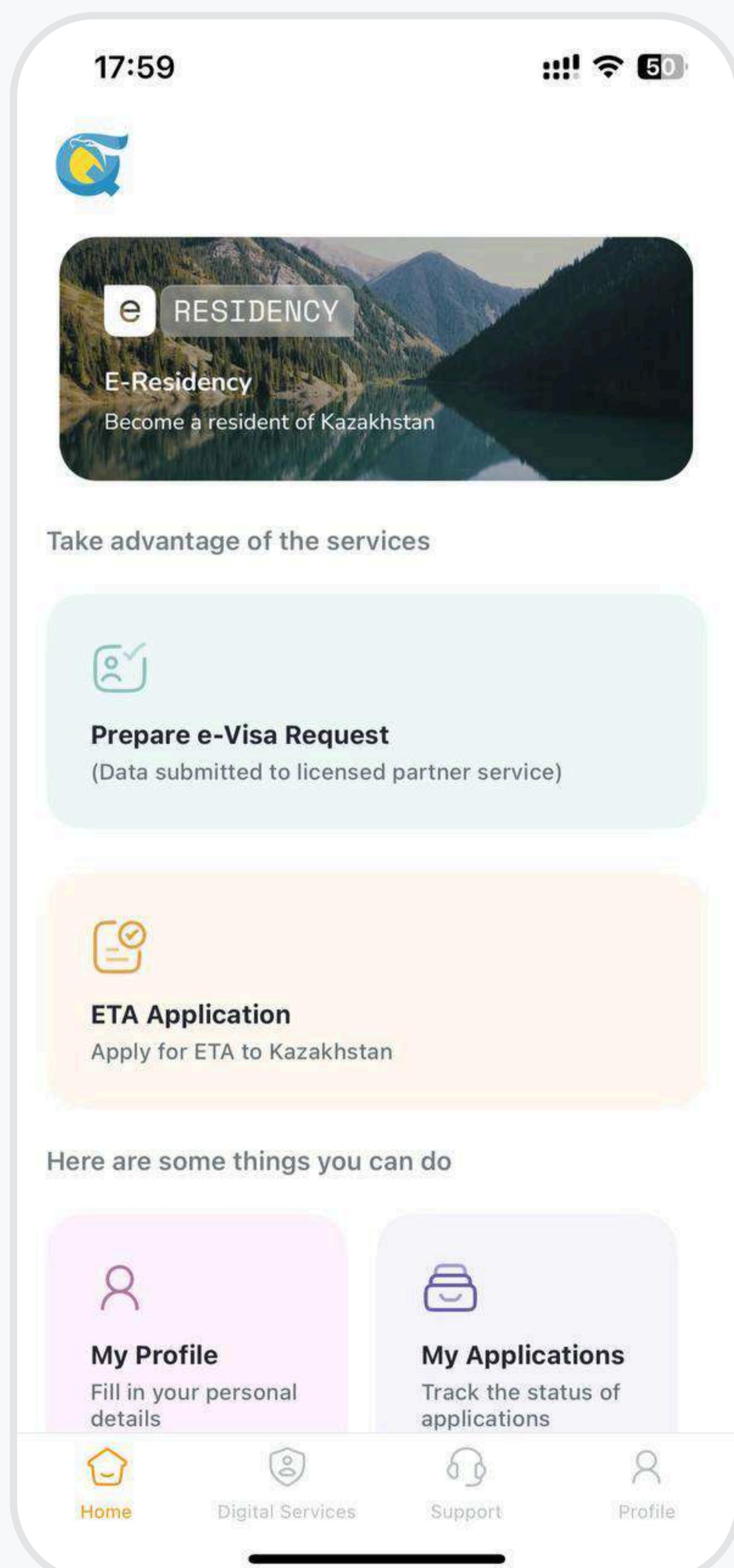




Step 2. Complete two-factor verification — enter the OTP code received in the message and tap “**Confirm**”.



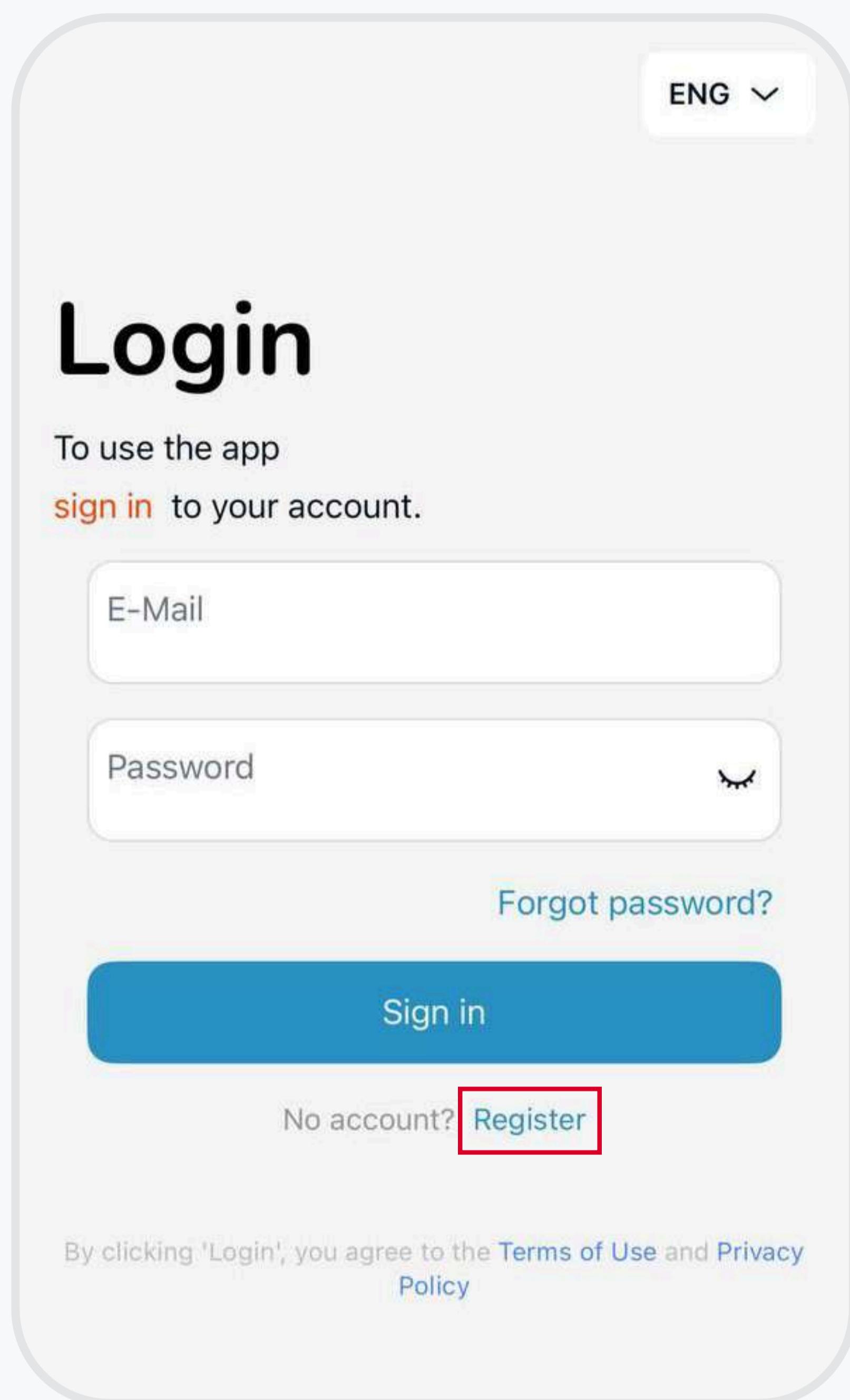
Step 3. After successful login, the Home Screen of the application will open.



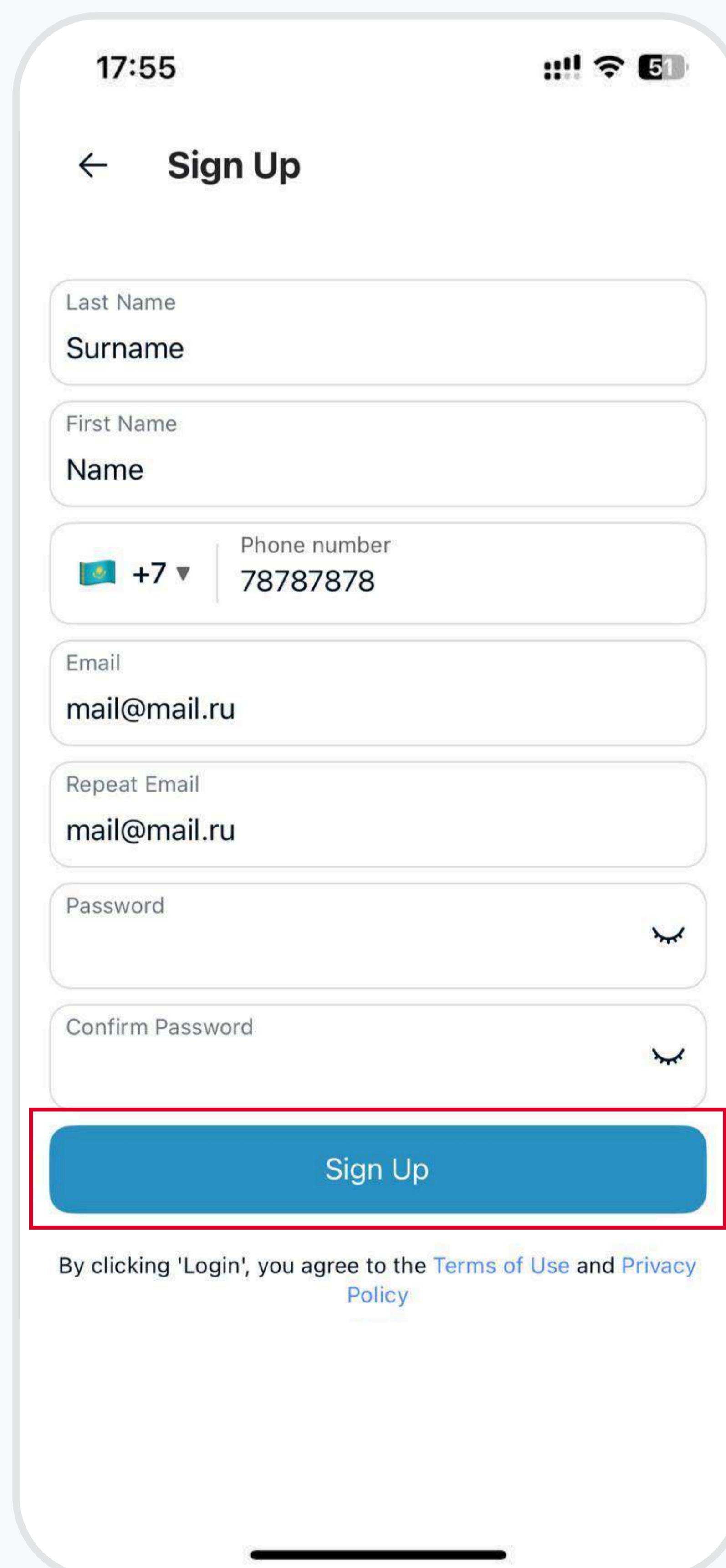
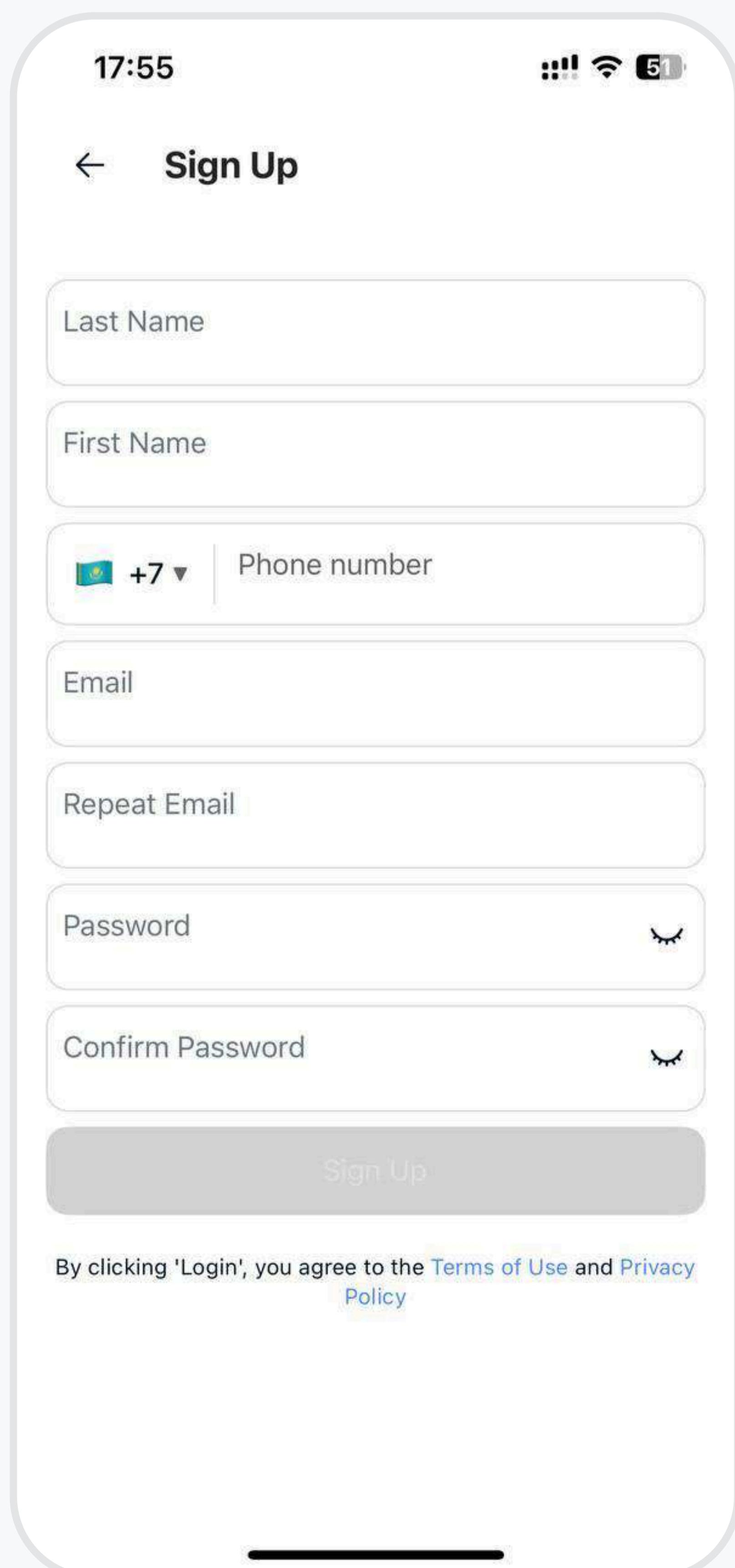


2. 2. User Registration

Step 1. Tap the “Register” button.

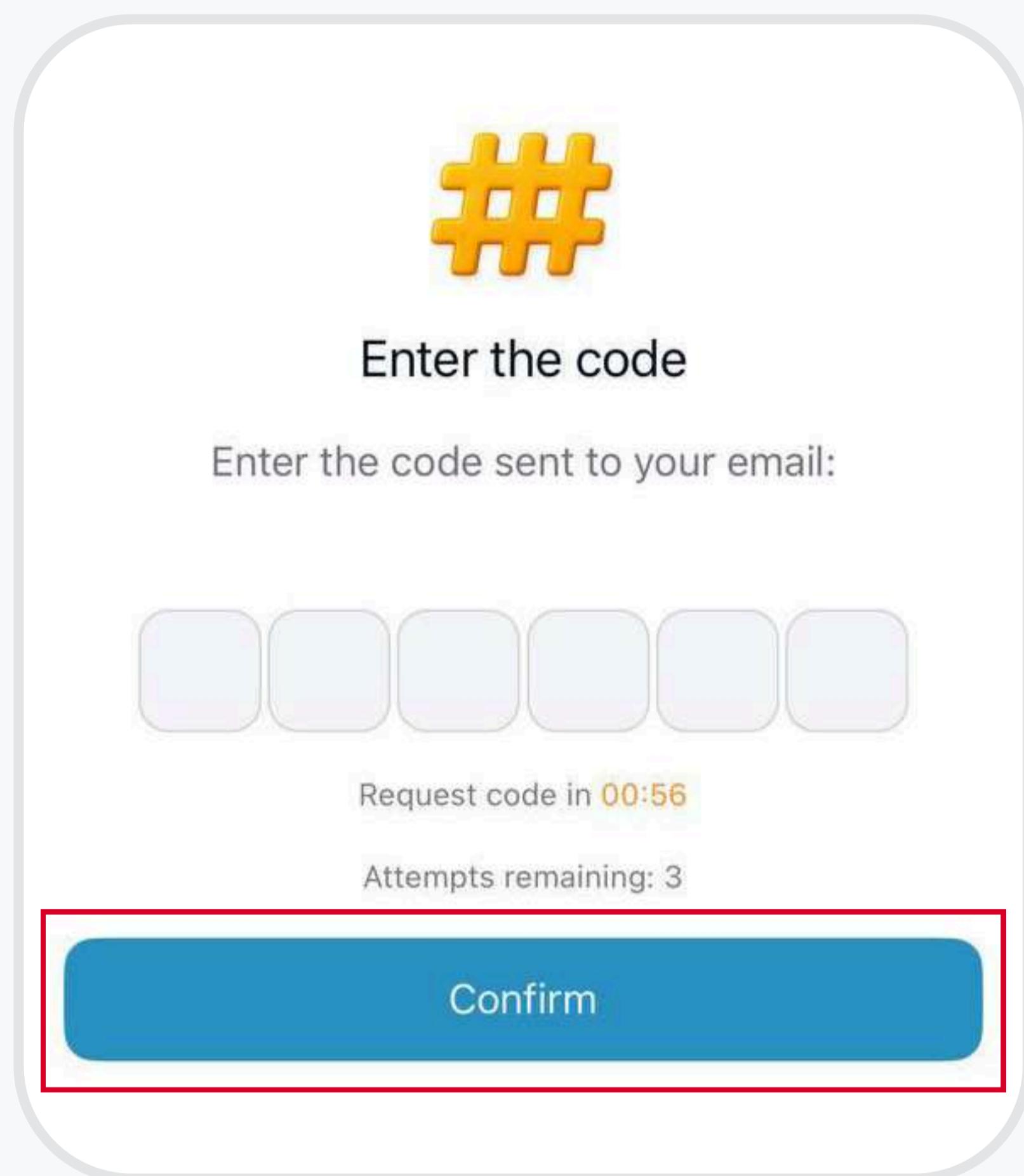


Step 2. In the opened form, fill in all required fields and tap “Sign Up”.

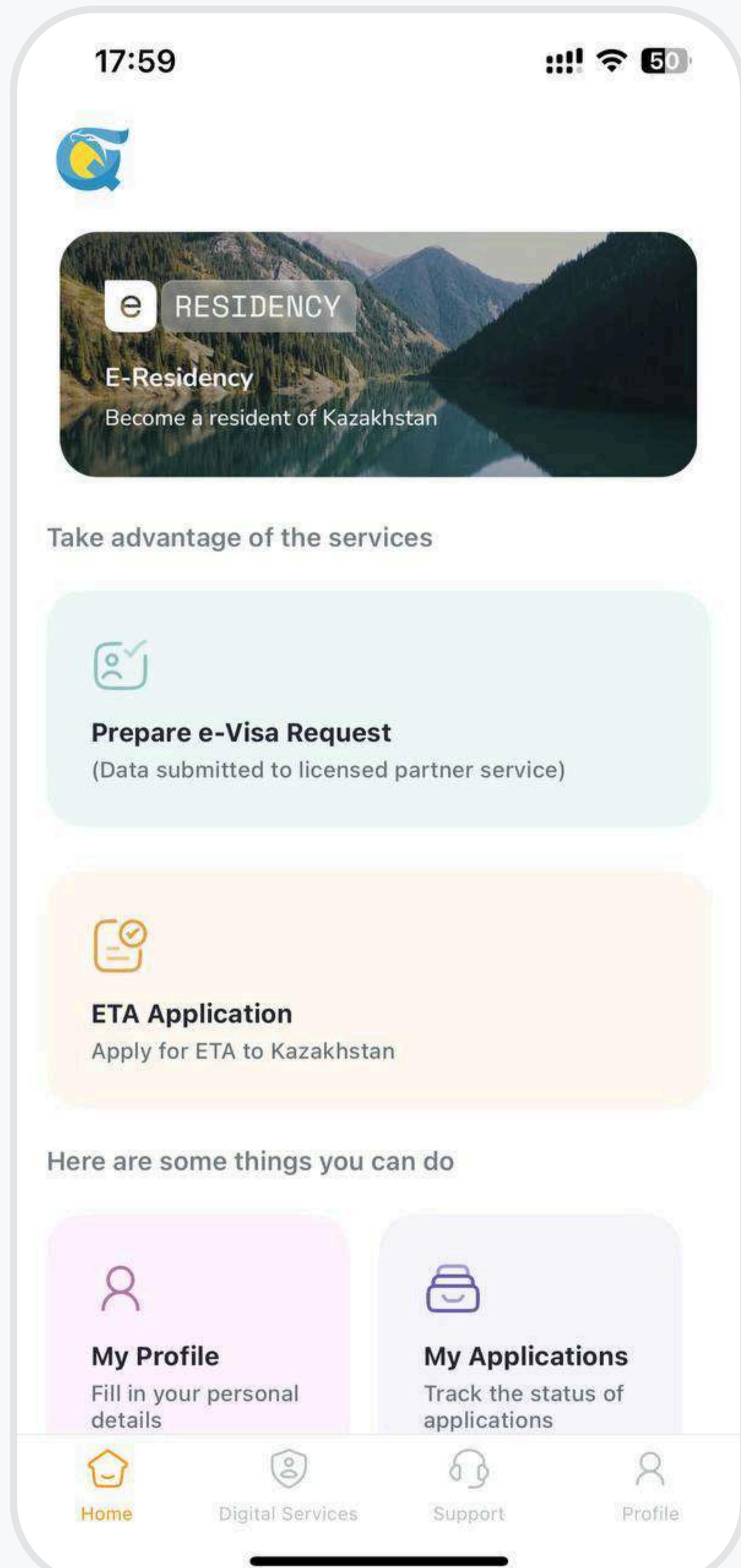




Step 3. Enter the OTP code to confirm registration and tap “**Confirm**”.



Step 4. After successful registration, you are automatically logged in, and the Home Screen will open.

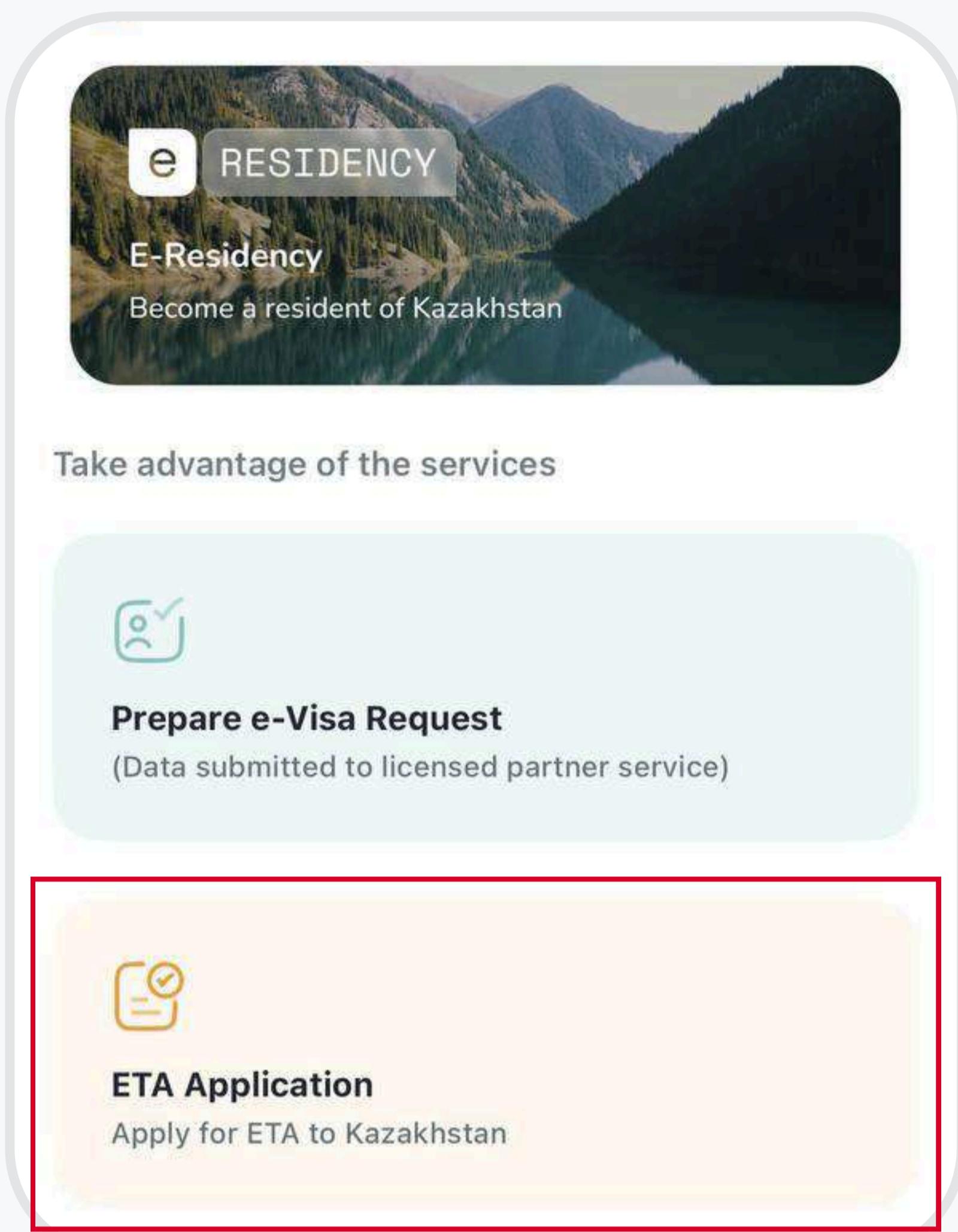




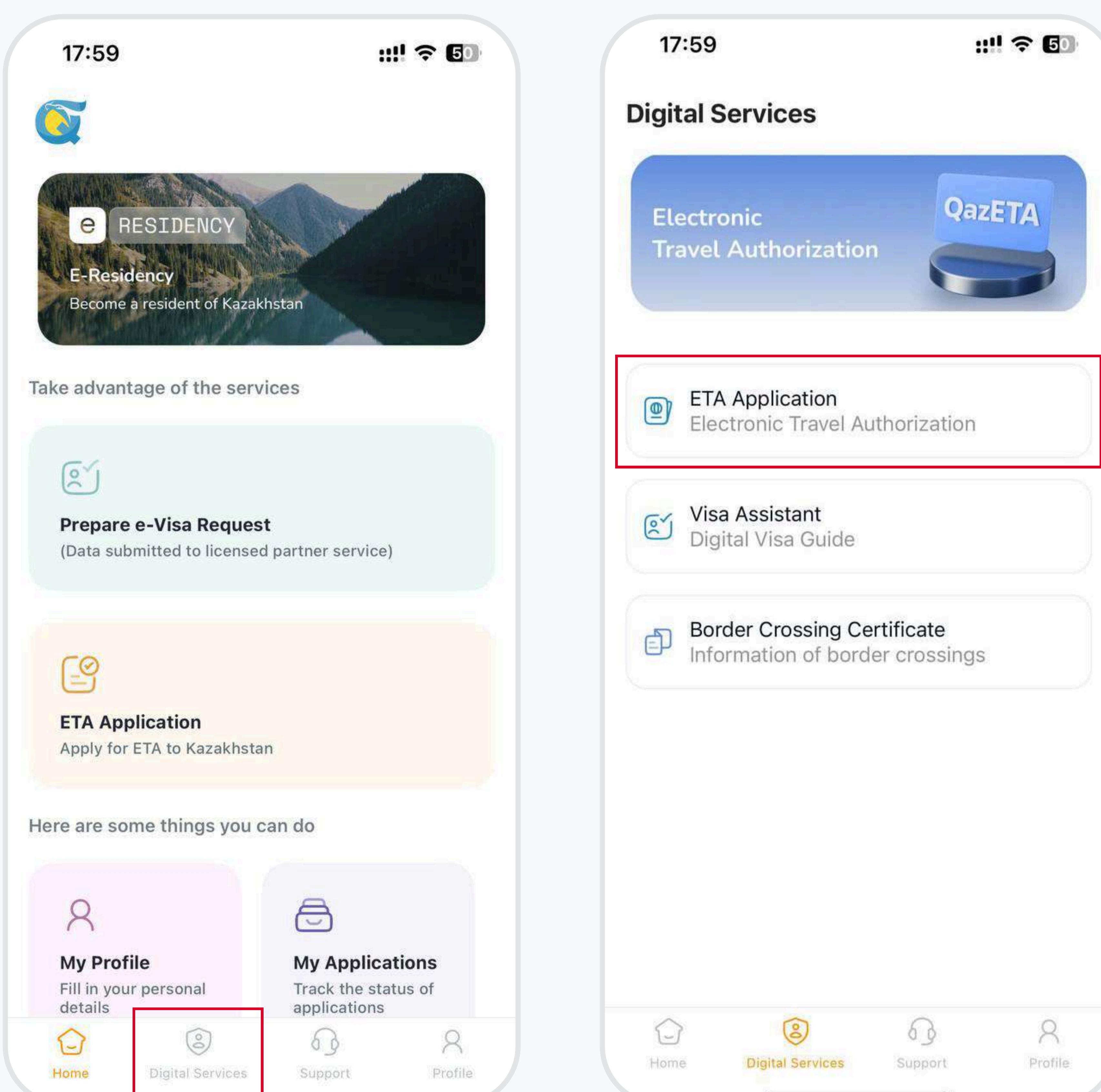
3. Service Acquisition

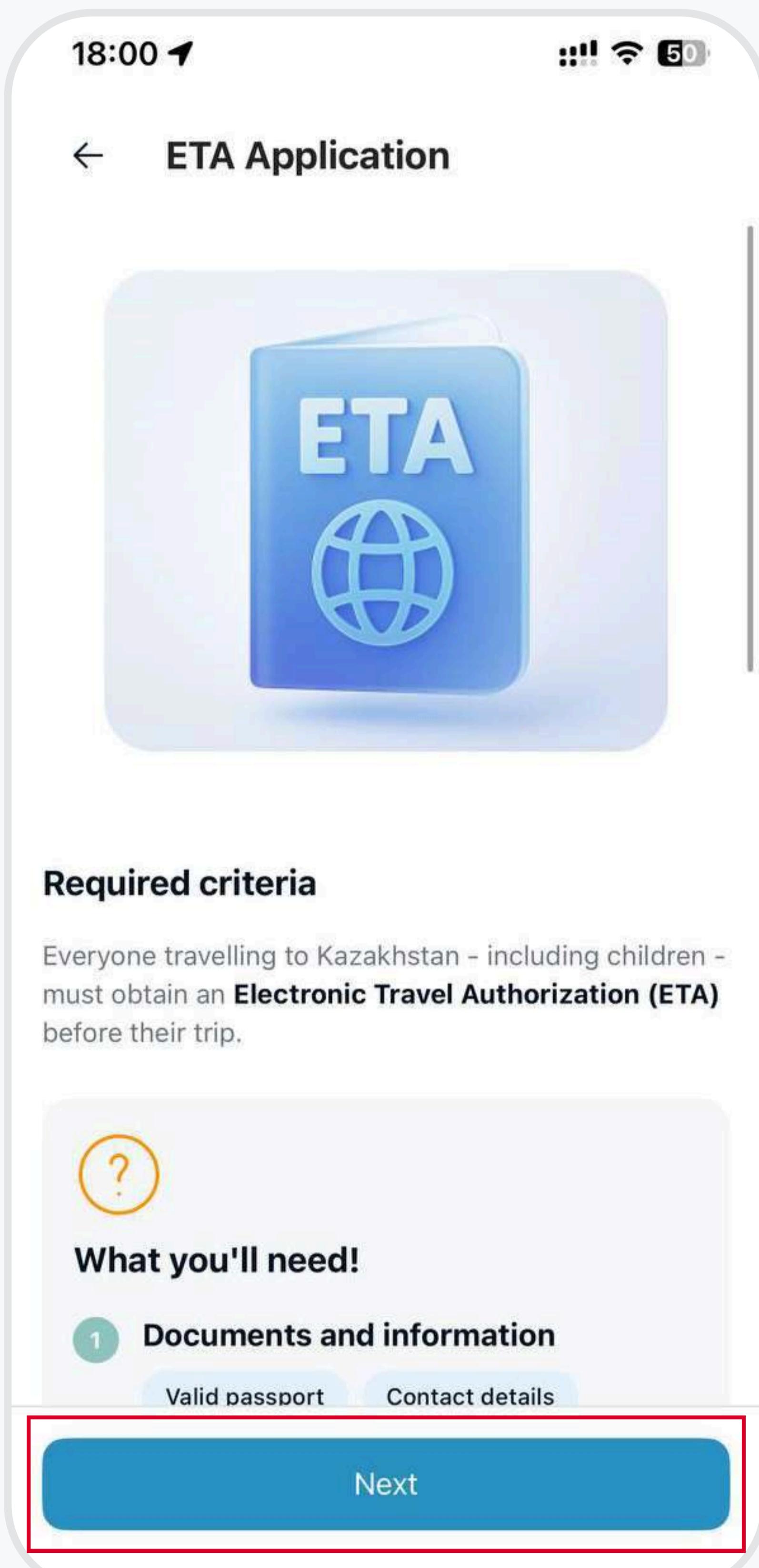
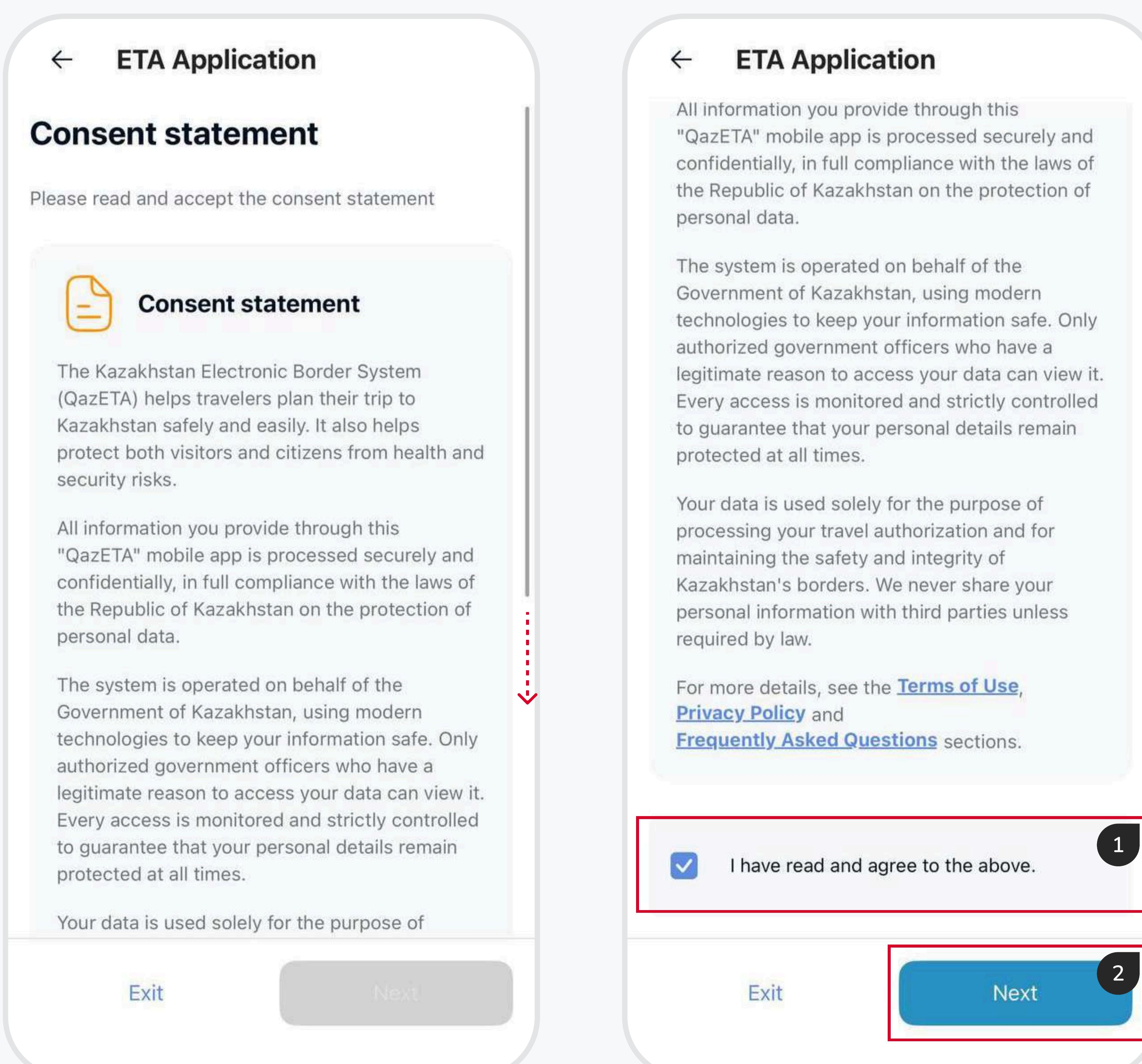
3.1. Obtaining “Electronic Travel Authorization (ETA)”

Step 1. On the Home Screen, tap “ETA Application”,



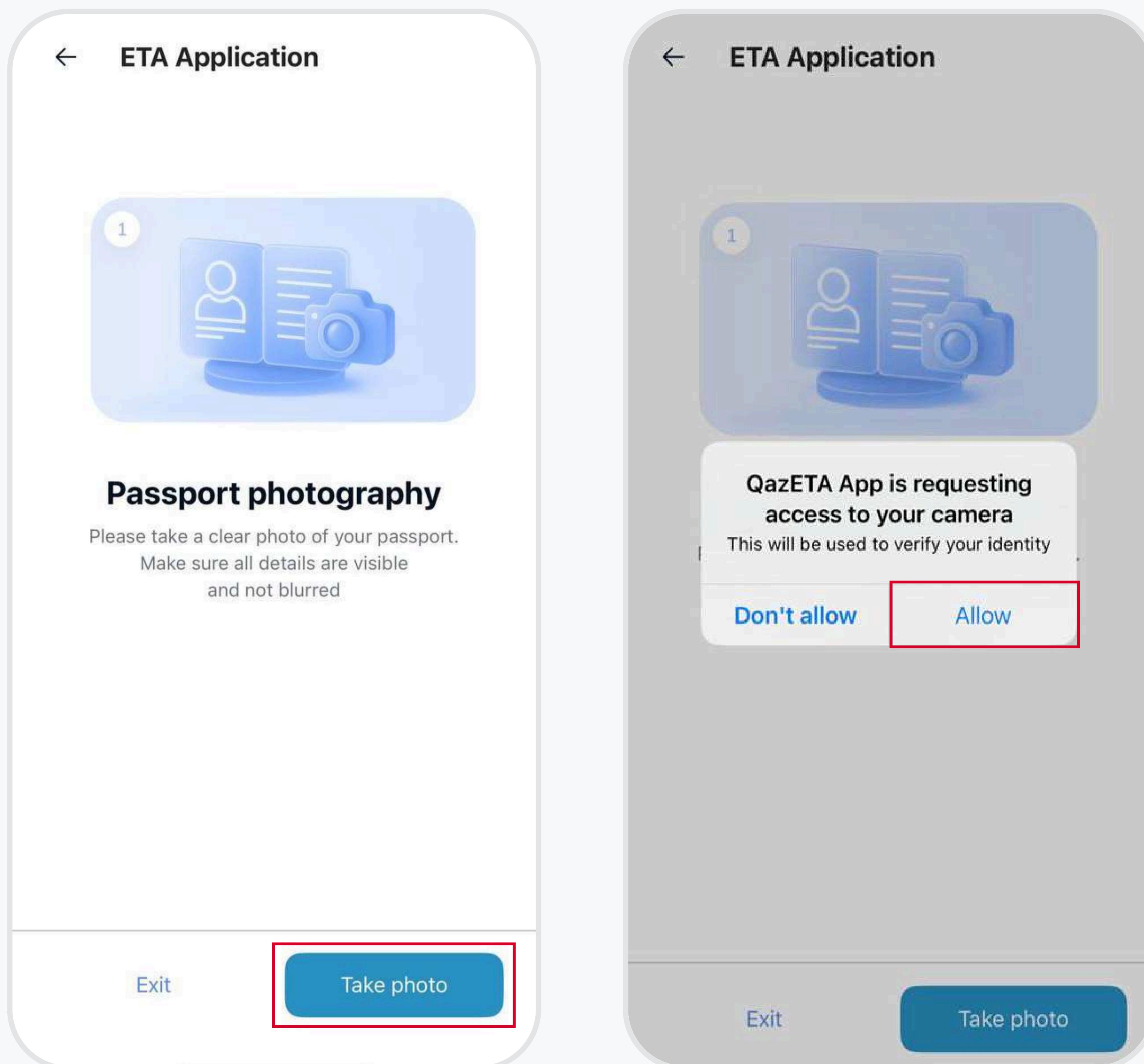
or navigate through the bottom menu: **Digital Services → ETA Application**.



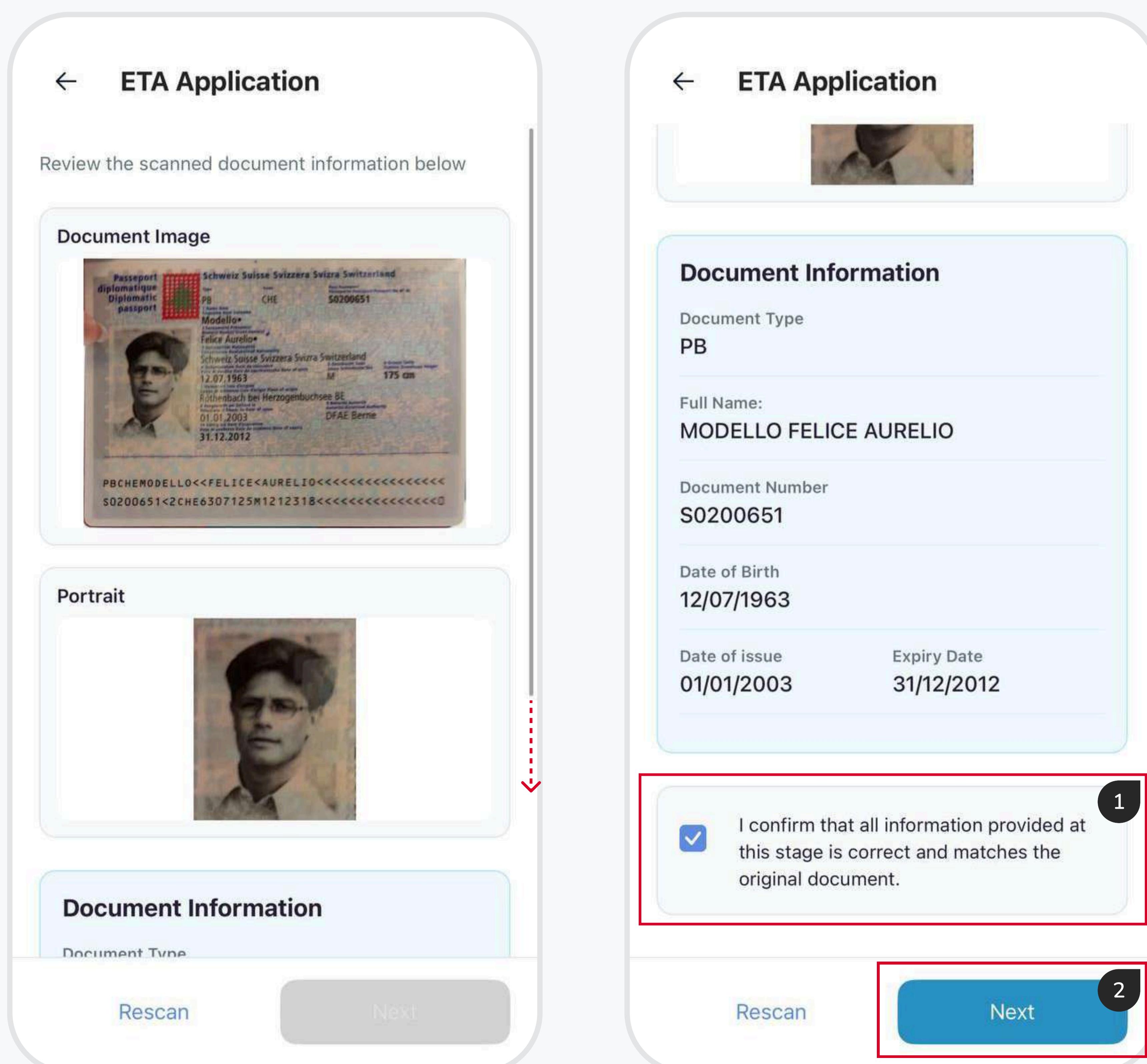
**Step 2.** Review the information on the screen and tap “**Next**”.**Step 3.** Read the terms, tick the consent checkbox, and tap “**Next**”.



Step 4. Tap “**Take photo**”, allow camera access (**Allow**), and bring your document into the frame.



Step 5. Check the automatically recognized data, confirm it with the checkbox, and tap “**Next**”.



**Step 6.** Fill in the personal details and tap “**Next**”.

The screenshots show the 'Traveler's details' section of the QazETA app across three steps:

- Step 1:** Shows fields for 'Passport details', 'Contact details' (Phone number and Email), and 'Trip details' (Purpose of visit, Type of entry, Country of departure). The 'Next' button is highlighted with a red box and labeled '1'.
- Step 2:** Shows fields for 'Emergency contact details' (Last name in Latin, First name in Latin, Contact phone number) and 'Health information' (Do you have valid health insurance? Yes/No). The 'Next' button is highlighted with a red box and labeled '2'.
- Step 3:** Shows the 'Customs declaration' section with questions about bringing animals/plants and alcoholic beverages, each with 'Yes' and 'No' radio buttons. The 'Submit' button is highlighted with a red box and labeled '3'.

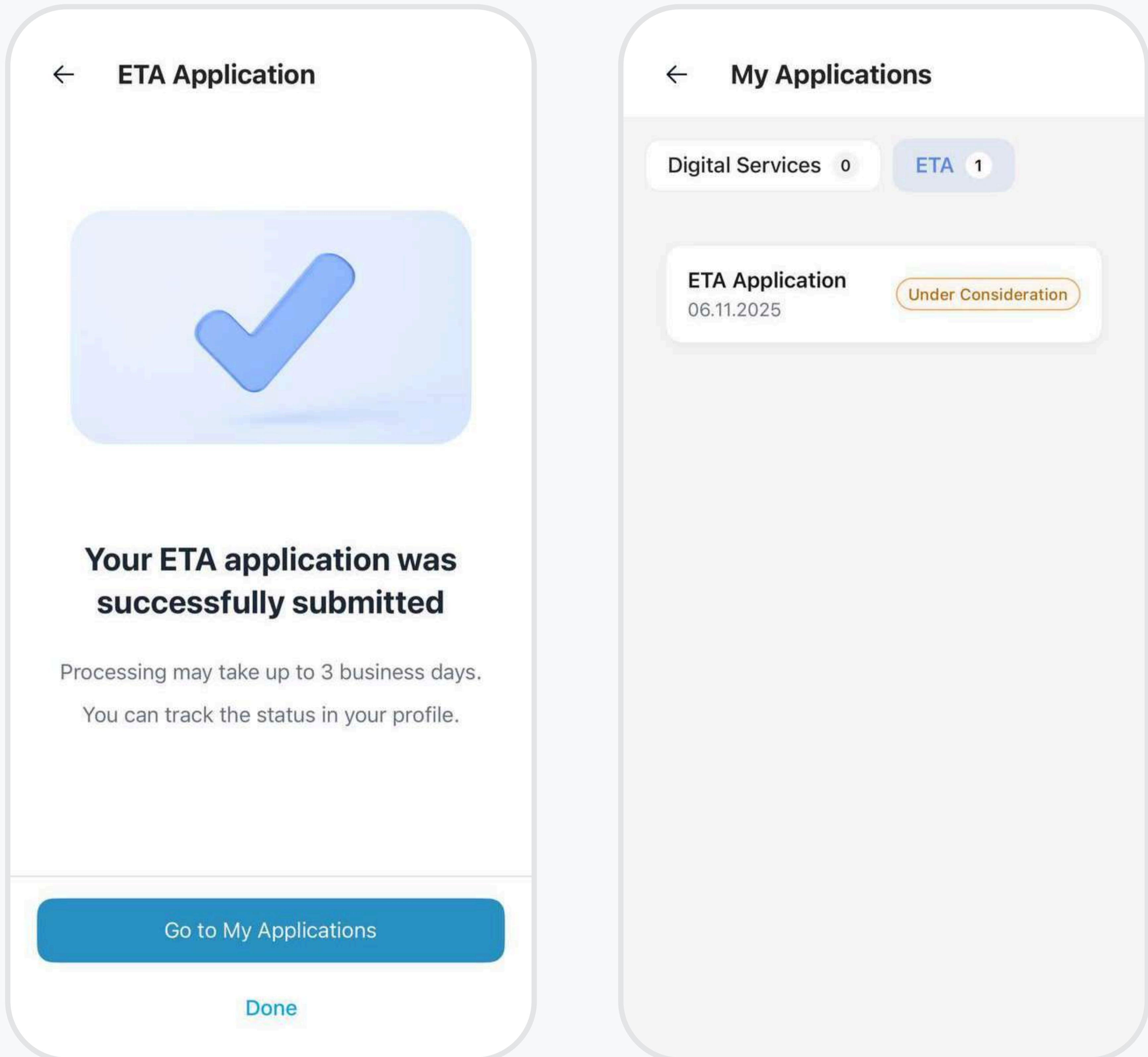
Step 7. If required, attach any additional documents and tap “**Next**”.

The screenshot shows the 'Required documents' section of the QazETA app:

- A back arrow and the text 'Required documents'.
- A 'Your documents' button.
- A 'Booking file' section with an icon, 'Upload booking confirmation' text, and an 'Upload' button.
- An 'Other' section with an icon, 'Upload any other related documents (if you have them)' text, and an 'Upload' button.
- The 'Next' button is highlighted with a red box.



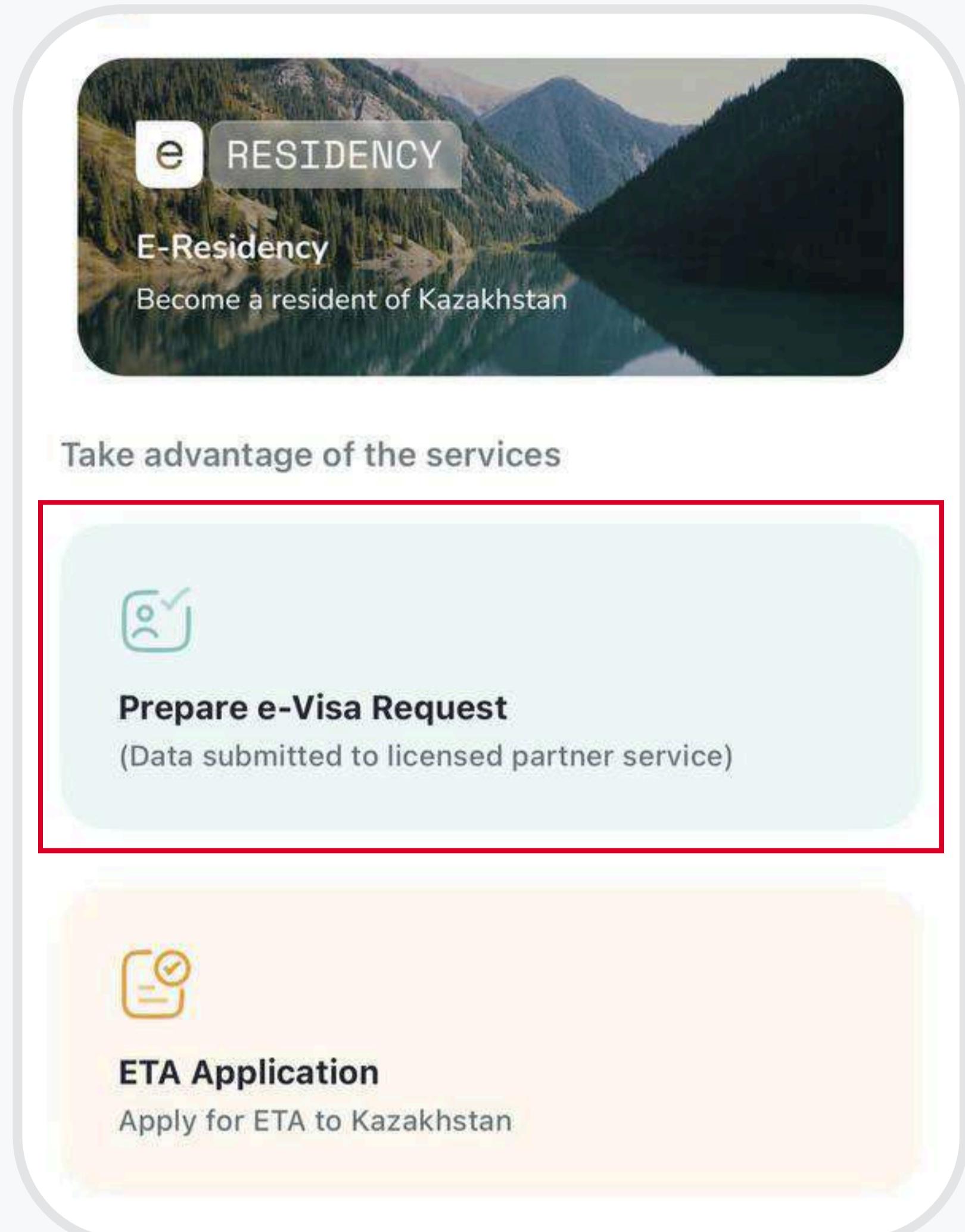
Step 8. The application has been successfully submitted. You can tap “**Done**” to return to the Home Screen or “**Go to My Applications**” to view the application status.



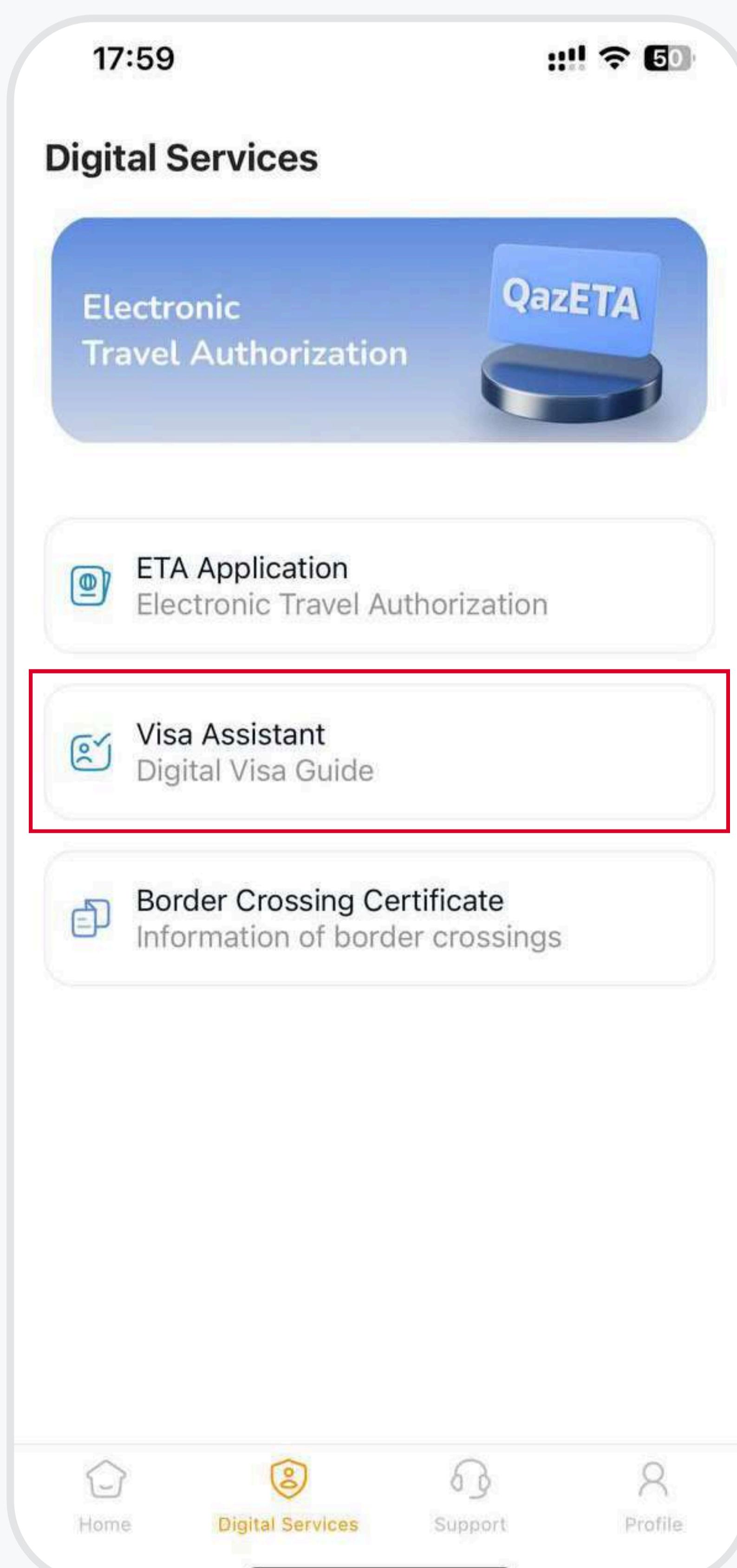
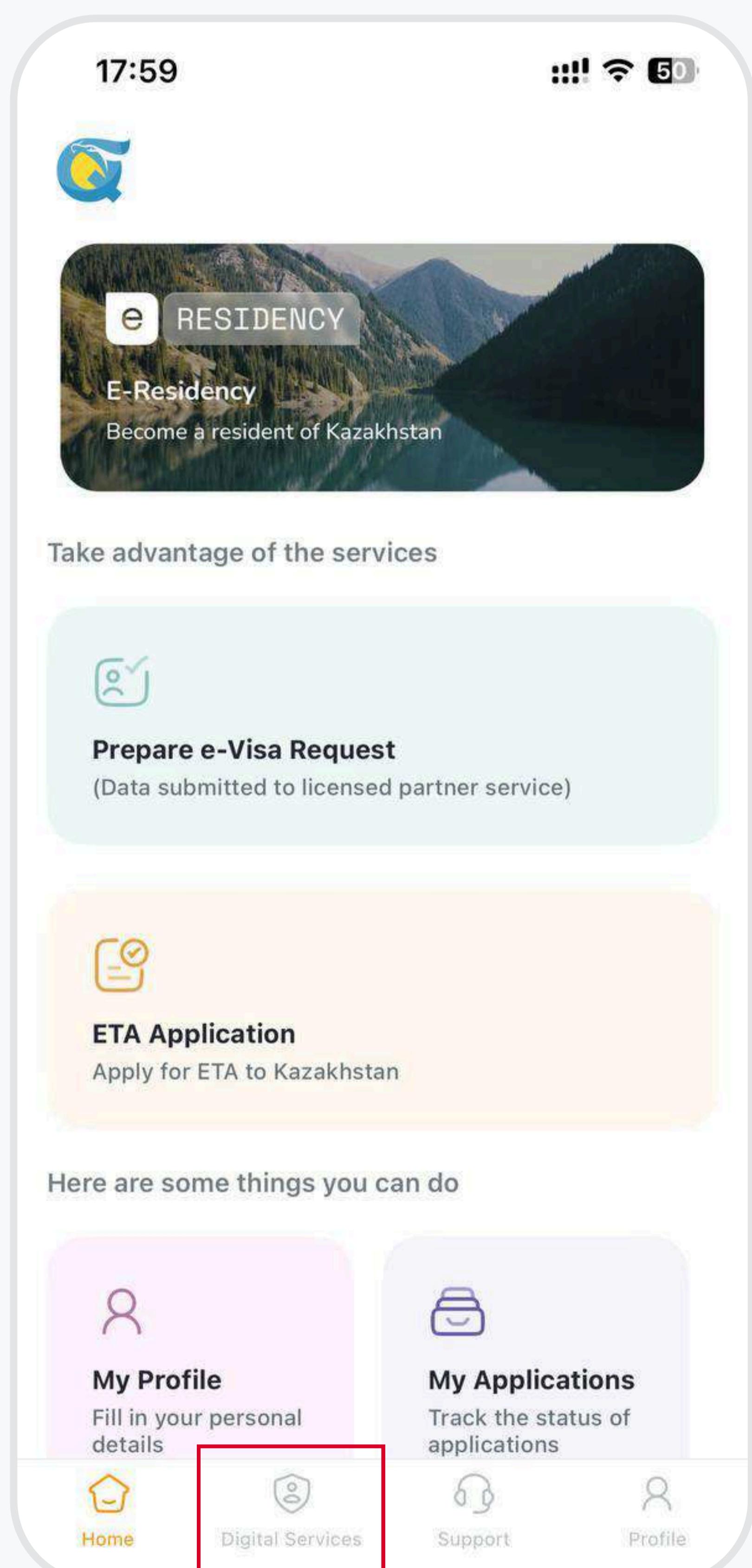


3.2. Obtaining an “Electronic Visa (E-Visa)”

Step 1. On the Home Screen, tap “Prepare E-Visa Request”,

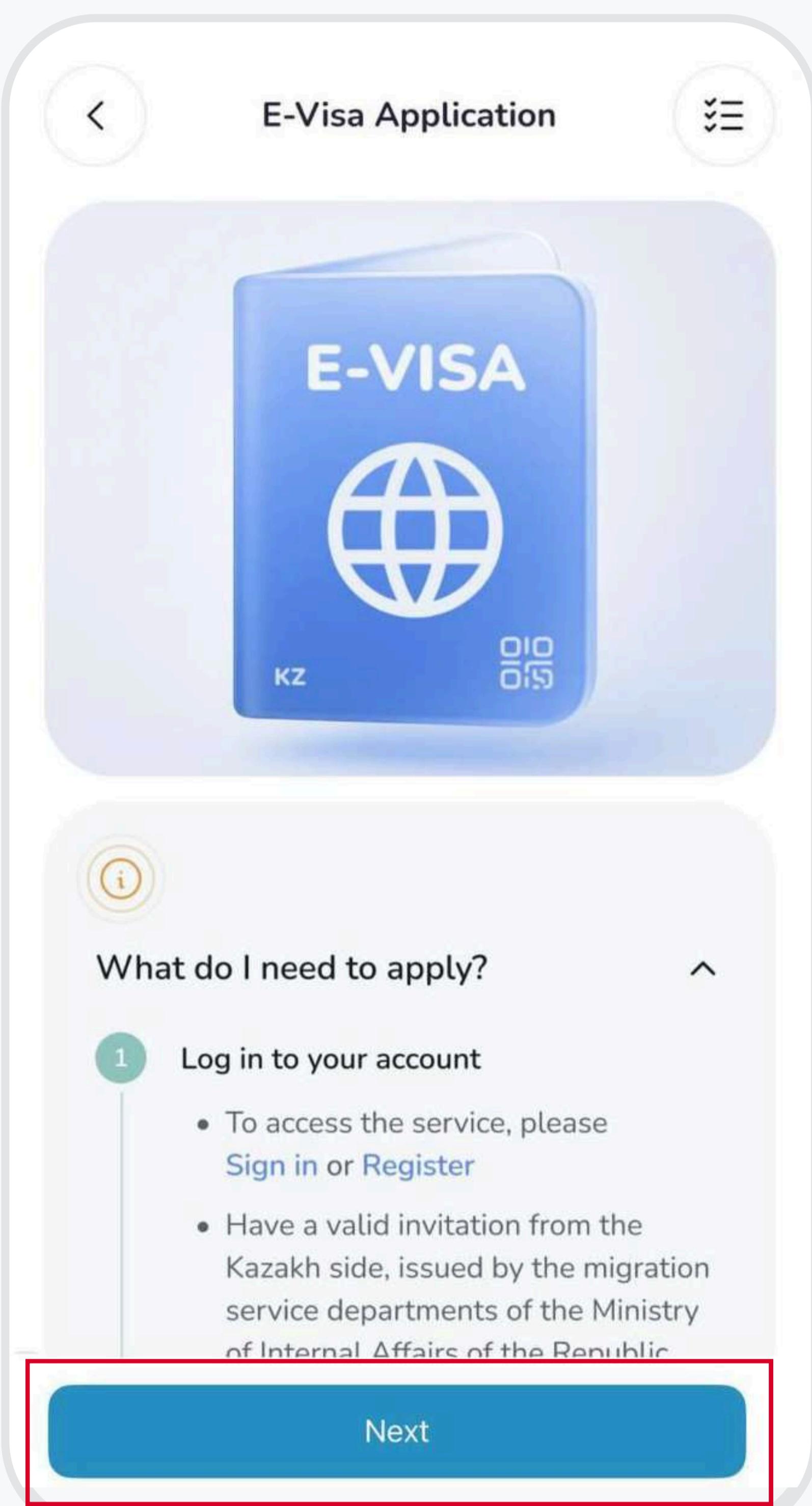


or navigate through the bottom menu: **Digital Services → Visa Assistant**.

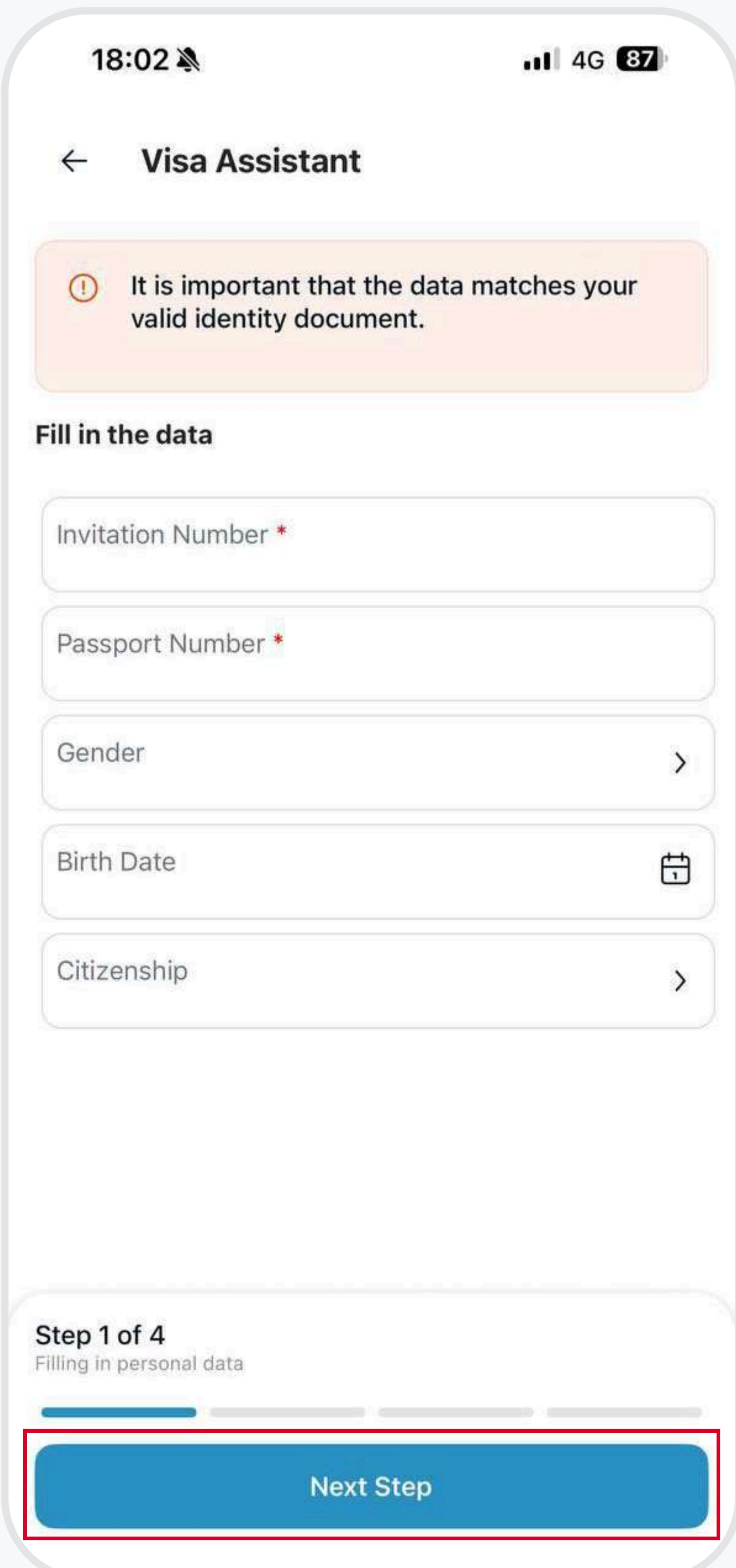




Step 2. Review the information on the screen and tap “**Next**”.



Step 3. Fill in all required fields of the application form and tap “**Next**”.





Step 4. Verify the entered data, confirm it with the checkbox, and tap “Next”.

Visa Assistant

Check and confirm the data

Invitation Number
1762168777390144 Active

Organization

Name: Частная компания HuaLin Energy Ltd.

BIN: 250240900748

Address: Г. АСТАНА, Р-Н ЕСИЛЬ, УЛ. ЭЛИХАН БӨКЕЙХАН, Д. 25Б, Н.П. 8

Registration Date: 2025-02-25

Step 2 of 4
Filling in personal data

Next Step

Шаг 5. Enter the payment details and wait for the payment confirmation.

Visa Assistant

ePay E-GOV PAYMENT GATEWAY

SUM commission-free **41 520,00** tenge

Commission fee (KZT) is set pursuant to the rules of a bank or organization performing transactions.

Payment methods:

QR-code

Payment pending

Commission fee not charged.
Pay using QR in the bank's application

Halyk

Payment cards

Step 3 of 4
Filling in personal data

Next Step

Visa Assistant

ePay Verified by VISA MasterCard SecureCode

MasterCard American Express VISA

Имя Фамилия

Номер карты

Срок действия карты

MM / ГГ

CVV2

Ваш e-mail

Ваш номер телефона

Необязательно

Отправить 1

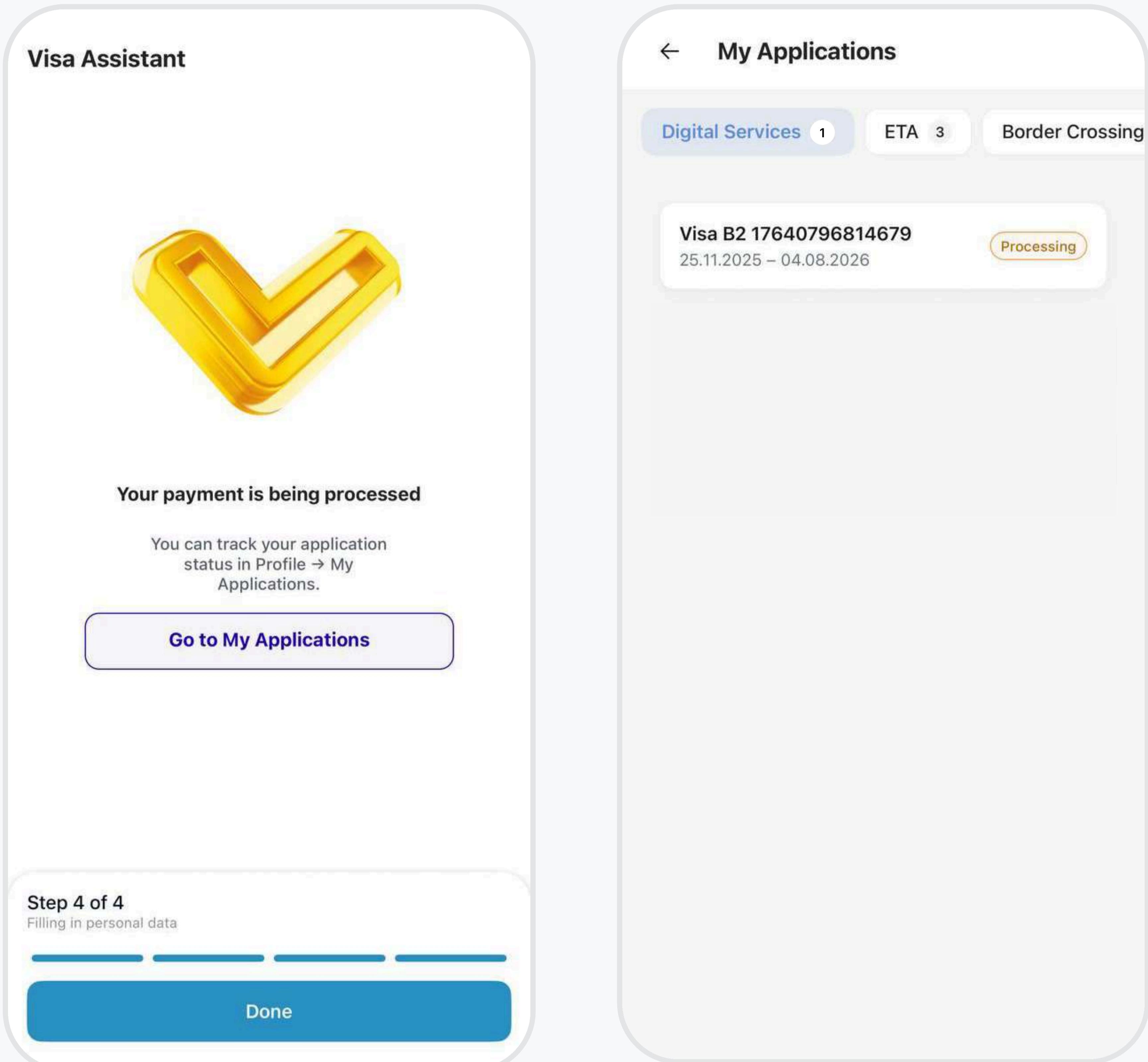
На проведение платежа выделяется 20 мин или 3 попытки.

Step 3 of 4
Filling in personal data

Next Step 2



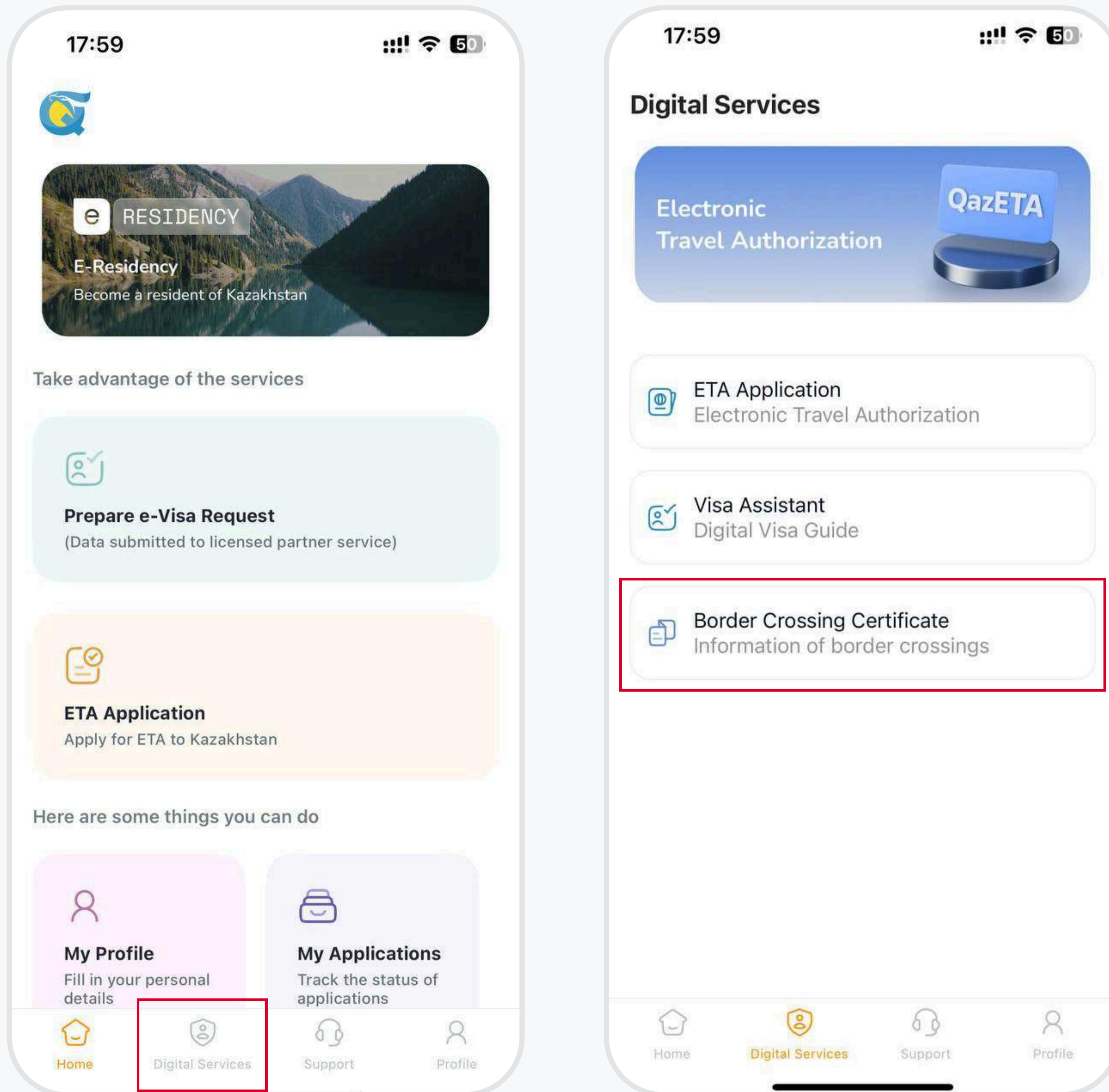
Step 6. The application has been successfully submitted. You can tap “**Done**” to return to the Home Screen or “**Go to My Applications**” to view the application status.



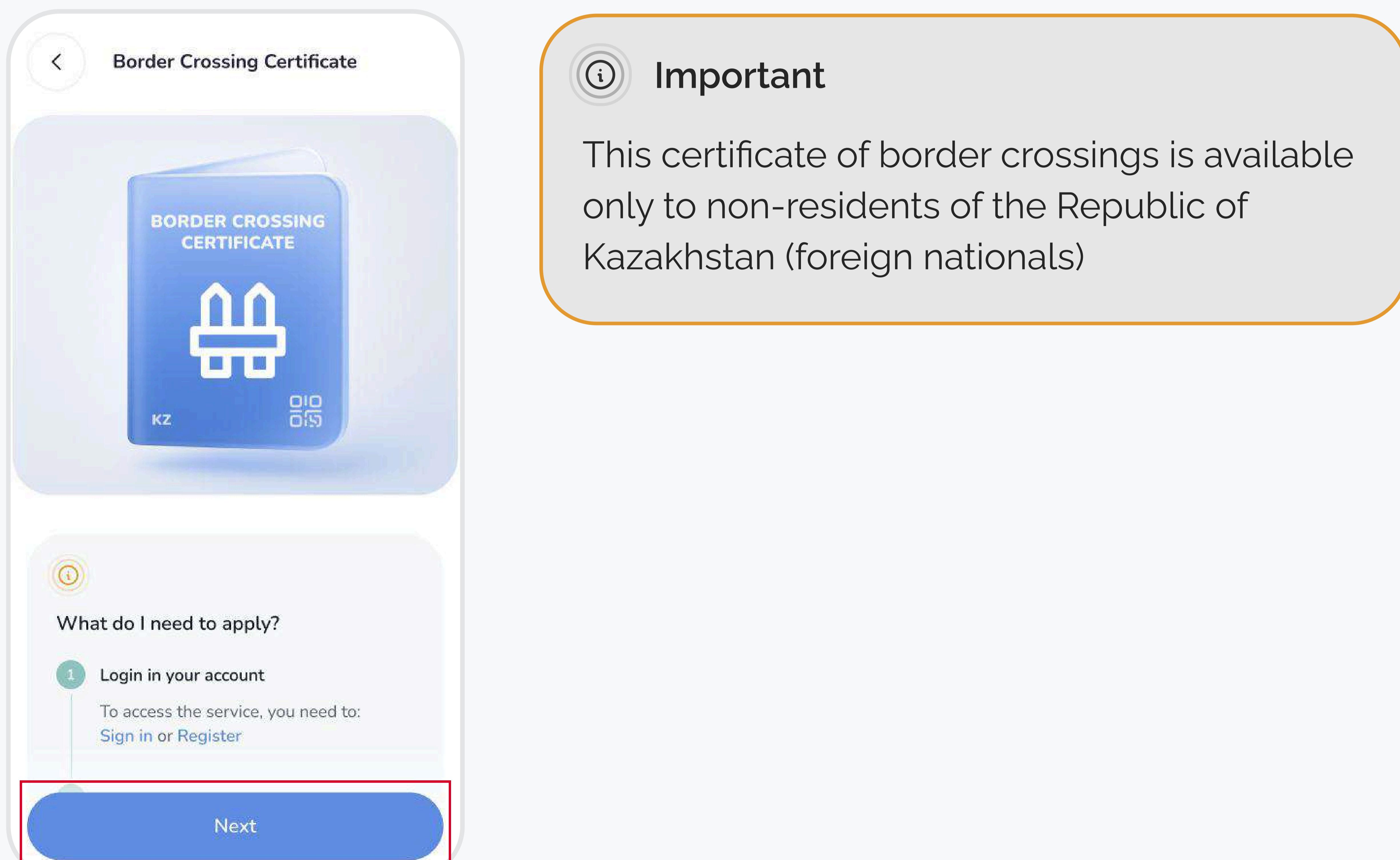


3.3. Obtaining a “Border Crossing Certificate”

Step 1. In the bottom menu, select: **Digital Services → Border Crossing Certificate.**



Step 2. Review the information on the screen and tap “**Next**”.





Step 3. Select the document you used to cross the border on the specified date in the application by clicking “Select Another Document”.

Border Crossing Certificate

Document Number
DP000000

Citizenship
Colombia

Sex
Female

Date of Birth
18.04.1995

Select Another Document

Request period

From date * 20.11.2020

To date * 20.11.2025

I confirm the accuracy of the data provided and I am notified that the results of the services will be invalid if provided date is false

Send

Documents

AZARENKOV IGOR NIKOLAEVICH
Passport 4619733839
Exp 14.03.2045

AMORTEGUI RUIZ LUISA FERNANDA
Passport DP000000
Exp 12.03.2028

BLIZZARK OSTIN
Passport 010101010101
Exp 01.01.2050

Add New Document

Next

Cancel

Step 4. Fill in all required fields, select the period, confirm your agreement with the checkbox, and tap “Send”.

Border Crossing Certificate

Document Number
DP000000

Citizenship
Colombia

Sex
Female

Date of Birth
18.04.1995

Select Another Document

Request period

From date * 20.11.2020

To date * 20.11.2025

I confirm the accuracy of the data provided and I am notified that the results of the services will be invalid if provided date is false

Send



Step 5. The application has been successfully submitted. You can tap “**Done**” to return to the Home Screen or “**Go to My Applications**” to view the application status.

