Directory on topical issues of the population

**What types of government support measures are provided to unemployed citizens, under which program? Where should you go for help?**

Since 2021, activities in the field of employment are being implemented within the framework of the National Project for Entrepreneurship Development for 2021-2025, approved by Decree of the Government of the Republic of Kazakhstan dated October 12, 2021 No. 728. The following support measures are provided:

- free short-term vocational training with payment of a stipend, travel costs, for non-resident participants the costs of renting housing are reimbursed;

- free training in the basics of entrepreneurship;

- lending for opening or expanding a business;

- grants for the implementation of new business ideas;

- assistance in employment, incl. for social jobs, youth practice, within the framework of the “Contract of Generations”, “First Workplace”, “Silver Age” projects.

- assignment to community service;

- increasing labor mobility;

- creation of a unified information base of the labor market “Labor Exchange” for job search and assistance in personnel selection.

For any questions, please contact the Employment Center at your place of residence.

**What social assistance is provided for families with children?**

Since 2018, in the Republic of Kazakhstan, low-income families, including those with children under 18 years of age, have been provided with targeted social assistance in a new format, while the only criterion for classifying citizens as potential recipients of targeted social assistance is the average per capita income of a person (family), which should not exceed the poverty line (in the 3rd quarter of 2023 – 31,888 tenge).

The amount of targeted social assistance per person (family) is calculated by the authorized body in the form of the difference between the average per capita income and the poverty line established in the regions (city of republican significance, capital) per each family member.

**What assistance is provided to low-income citizens?**

In addition to targeted social assistance provided to low-income families living with income below the poverty line, local budgets provide for one-time social assistance for household needs to persons living below the subsistence level (for the 3rd quarter of 2023 - (37,831 tenge), in the amount of 7 MCI (24,150 tenge in 19 regions) and 15 MCI (51,750 tenge in Kostanay).

**What documents are needed to place a single elderly person who has no close relatives in a boarding home in the region?**

Individuals (families) recognized as needing special social services apply to the employment department at their place of residence for the provision of a guaranteed volume of special social services.

To determine the center for the provision of special social services intended for the accommodation of persons with disabilities of the first and second groups, as well as persons incapable of independent care due to old age, it is necessary to provide the following documents:

1) a written application from the recipient of services in the prescribed form or a petition from a medical organization;

2) a copy of the identity document of the recipient of services with an individual identification number for identification;

3) a medical card in the prescribed form with an extract from the outpatient card or medical history;

4 ) a copy of the disability certificate ;

5) a copy of an extract from the individual habilitation and rehabilitation program for a person with a disability;

6) for persons of retirement age - a copy of the pension certificate;

7) for participants and persons with disabilities of the Great Patriotic War and persons equated to them - a copy of the certificate confirming the status of a participant and person with disabilities of the Great Patriotic War and persons equated to them.

Within two working days from the date the local executive body makes a decision on the provision of special social services, the employment department at the place of residence of the service recipient sends the service recipient a notification about the preparation of documents for the provision of special social services and about the need to authorize and select a stationary organization on the social services portal .

After receiving the notification, the recipient of services logs into the portal via digital signature within ten working days and selects a stationary organization.

If there is free space, the recipient of services arrives at a stationary organization within fifteen working days.

**What documents are required to assign canda status?**

To provide a public service, you must contact the service provider or the State Corporation and through foreign institutions of the Republic of Kazakhstan *(for ethnic Kazakhs living outside the Republic of Kazakhstan),* as well as the “electronic government” web portal www.egov.kz *(hereinafter referred to as the portal)* with an application on the assignment of kandas status in accordance with the Public Service Standard, approved by order of the Minister of Labor and Social Protection of the Population of the Republic of Kazakhstan dated July 22, 2013 No. 329- Ө-M “ On approval of the Rules for the assignment or extension of kandas status ” and the following documents:

1) autobiography (in free form);

2) copies of documents proving the identity of the applicant and his family members (if any), with a notarized translation into Kazakh or Russian (birth certificates, foreign passports, identity cards of stateless persons or other official documents of special bodies of the country of origin of ethnic Kazakhs and others documents confirming the nationality of applicants .

Applicants, when extending their canda status in order to obtain citizenship of the Republic of Kazakhstan, in a simplified *(registration) procedure, submit an application to extend* their canda status .   
Documents are provided in originals and copies for verification, after which the original documents *(with the exception of the autobiography)* are returned to the applicant. Requesting from applicants documents that can be obtained from information systems is not allowed